

Event Registration – Terms and Conditions

How we use the information that you supply when you book to attend one of our events

When you book a place for any of our events, courses or workshops we collect your name, email address and telephone number so that we can contact you in case of changes to the event. We may also email you with information about future similar events that may be of interest to you. If you have booked a place on a paid event we may also collect payment information from you such as credit or debit card details or bank information for the purposes of taking payment.

You can read our full privacy notice here: <https://www.farmgarden.org.uk/about-us/privacy-cookies>

Cancelled Bookings

If you are unable to attend the event you are booked on, you may substitute, **by prior arrangement and after notifying us**, someone else from your organisation or project.

If you are unable to attend, and not in a position either to transfer your place to another person, then the following charges will apply.

For paid events:

- **2 - 6 weeks before the event:** No charge
- **Less than 2 weeks:** 50% of the fee
- **Failure to turn up on the day:** 100% of the fee

For free events: If you do not attend and we have not received prior notice, you will be charged **£25** to cover food and admin costs.

Cancellation by SF&G

Social Farms & Gardens reserves the right to cancel an event for any reason prior to the event date. We will contact you as soon as possible to tell you about the cancellation. If you have already paid a fee then we will refund the money. We will not be liable for any other costs of your attending the event.

Please note: If you are registering additional people to attend one of our events, you are taking responsibility for accepting these terms and conditions on behalf of all participants registered.

If you have any questions regarding these terms and conditions, please contact:
admin@farmgarden.org.uk